TITLE: Process for Resolution of Resident/Fellow Issues

POLICY: UVM Medical Center supports an atmosphere that allows residents/fellows to raise and resolve issues without fear of intimidation or retaliation.

PROCEDURE:
- All residents/fellows should, if possible, attempt to resolve issues within their department through their chief resident, program director, program administrator, or Chairman.
- Residents/Fellows are encouraged to bring issues to the GME Program Representative Committee for discussion and suggested solutions.
  - This committee is attended by residents/fellows from the GME programs and its purpose is to enhance resident communication by exchanging information on education, work environment and patient care.
  - This committee votes to appoint an ombudsman for the residents/fellows and selects 2 resident/fellow representatives.
  - Two representatives selected by this committee are GMEC voting members and regularly report to the GMEC any issues or topics that need review or action by the GMEC.
- The institutional ombudsman, the GME DIO, or GME office personnel are available to residents/fellows to assist in resolving issues or concerns.

DEFINITIONS: None

REFERENCES: Accreditation Council for Graduate Medical Education, Institutional Requirements

REVIEWERS: Karen Miller, Dir GME

OWNER: Karen Miller, Dir GME

APPROVING OFFICIAL: Mark Levine MD, GMEC