

New York State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HP0079A	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 9/4/2026
NAME OF PROVIDER OR SUPPLIER The University of Vermont Health Network- Champlain Valley Physicians Hospital			STREET ADDRESS, CITY, STATE, ZIP CODE 75 Beekman Street, Plattsburgh, NY 12901		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
S 000	INITIAL COMMENTS STATE FAC ID: 0135 OPERATING CERTIFICATE NUMBER: 0901001H The New York official compilation of codes, rules and regulations (10NYCRR) deficiencies below are cited as a result of a survey conducted 6/9/2024-9/4/2026, in accordance with Article 28 of the New York State Public Health Law. This survey was an evaluation of 109 complaints with 115 allegations received by the Department between 5/14/2025-6/17/2025. Of the 109 complaints investigated, 29 were determined to be unsubstantiated and 80 were determined to be substantiated, captured in the identified violations below.	S 000			
S 134	405.2 (c) (1) GOVERNING BODY. Compliance with Laws. (1) The hospital shall comply with all applicable Federal, State, and local laws, including the New York State Public Health Law, Mental Hygiene Law, and the Education Law. Specifically, the facility failed to comply with the following subsections of Public Health Law - PBH § 2805-t: 7(a) Implementation of clinical staffing plans. Beginning January first, two thousand twenty-three, and annually thereafter, each general hospital shall implement the clinical staffing plan adopted by July first of the prior calendar year, and any subsequent amendments, and assign personnel to each patient care unit in accordance with the plan. (8) Posting of staffing information. Each general hospital shall post, in a publicly conspicuous area, on each patient care unit, the clinical staffing plan for that unit and the actual daily staffing for that shift on that unit as well as the relevant clinical staffing.	S 134			

Interviews of the facility's Clinical Staffing Committee, interviews of frontline staff members on patient care units, document review, and survey observations; the facility failed to comply with Public Health Law - PBH § 2805-t.

Findings include:

1. **A violation of Public Health Law 2805-t (8) was identified as the Clinical Staffing Plan and actual staffing for the unit failed to be posted in a publicly conspicuous area on each patient care unit.** Department staff conducted unit tours on 08/11/2026 and 8/12/2026 in addition to reviewing the Clinical Staffing Plan that was developed by the facility's Clinical Staffing Committee and implemented at the facility 07/01/2026 through 06/30/2027. Department staff observed failure to post the actual, adopted Clinical Staffing Plan on the patient care units as follows:

R3: On 08/11/2026 the Clinical Staffing Plan posted on the unit stated, "Last Updated 3/17/25". The adopted Clinical Staffing Plan for R3 states, "Last updated 6/24/26".
R4: On 08/11/2026 the Clinical Staffing Plan posted on the unit stated, "Last updated: 6/28/24". The adopted Clinical Staffing Plan for R4 states, "Last updated 6/25/2026".
R6: On 08/11/2026 the Clinical Staffing Plan posted on the unit stated, "Last updated: 3/17/2025". The adopted Clinical Staffing Plan for R6 states, "Last updated: 6/25/2026".
R7: On 08/11/2026 the Clinical Staffing Plan posted on the unit stated, "R5 STAFFING PLAN" and "Last updated: 3/17/2025". The adopted Clinical Staffing Plan for R7 states, "R7 STAFFING PLAN 2026-2027" and "Last updated: 6/25/2026."
Cardiac Vascular Care: On 08/11/2026 the Clinical Staffing Plan posted on the unit stated, "Last updated 6/24/2025". The adopted Clinical Staffing Plan for the Cardiac Vascular Care states, "Last updated 5/27/26."
Emergency Department: On 08/11/2026 the Clinical Staffing Plan posted on the unit stated, "Last updated: 7/1/2022". The adopted Clinical Staffing Plan for the Emergency Department states, "Last updated 6/25/2026".

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Women and Children's Center: On 08/11/2026 the Clinical Staffing Plan posted on the unit stated, "Last updated: 6/20/2023". The adopted Clinical Staffing Plan for the Women and Children's Center states, "Last updated: 5/13/2026".

Total Violations: 7

2. **A violation of Public Health Law - §2805-t (7)(a) was identified as the facility failed to assign personnel to each patient care unit, in accordance with their adopted Clinical Staffing Plans.** Department staff reviewed the Clinical Staffing Plans that were developed by the facility's Clinical Staffing Committee and implemented at the facility 06/09/2024 through 06/30/2027, as well as the staffing assignment sheets provided by the facility. The following is a summary of the units found to be out of compliance with Public Health Law - PBH § 2805-t (7)(a):

Total Violations: 80

Adult Psychiatry

DATE/SHIFT	VIOLATION COUNT
08/13/2024	1
Night Shift	1
09/07/2024	1
Day Shift	1
09/23/2024	1
Evening Shift	1
10/18/2024	2
Day Shift	1
Evening Shift	1
Grand Total	5

Cardiac And Vascular Care (CVC)

DATE/SHIFT	VIOLATION COUNT
06/09/2024	1
Day Shift	1
09/09/2024	1
Evening Shift	1
10/22/2024	1
Day Shift	1
12/10/2024	1
Evening Shift	1
12/11/2024	1
Evening Shift	1

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Grand Total	5
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Emergency Department

DATE/SHIFT	VIOLATION COUNT
08/11/2024	1
Night Shift	1
08/13/2024	1
Night Shift	1
09/07/2024	1
Evening Shift	1
09/08/2024	1
Night Shift	1
09/22/2024	1
Night Shift	1
10/10/2024	1
Evening Shift	1
11/25/2024	1
Night Shift	1
11/28/2024	1
Night Shift	1
11/29/2024	1
Night Shift	1
12/09/2024	1
Night Shift	1
12/24/2024	1
Night Shift	1
12/27/2024	1
Night Shift	1
12/30/2024	1
Night Shift	1
12/31/2024	1
Evening Shift	1
01/20/2025	1
Day Shift	1
01/22/2025	1
Evening Shift	1
01/25/2025	1
Evening Shift	1
01/26/2025	1
Evening Shift	1
01/27/2025	2
Day Shift	1
Night Shift	1
01/29/2025	1
Night Shift	1

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01/30/2025	1
Night Shift	1
Grand Total	22

The Women and Children's Center (WCC)

DATE/SHIFT	VIOLATION COUNT
09/09/2024	1
Evening Shift	1
12/25/2024	1
Day Shift	1
Grand Total	2

R3

DATE/SHIFT	VIOLATION COUNT
06/16/2024	1
Night Shift	1
09/06/2024	1
Night Shift	1
09/11/2024	1
Night Shift	1
09/22/2024	1
Night Shift	1
11/03/2024	1
Evening Shift	1
12/03/2024	1
Night Shift	1
12/08/2024	1
Night Shift	1
12/14/2024	1
Night Shift	1
Grand Total	8

R5

DATE/SHIFT	VIOLATION COUNT
07/12/2024	1
Night Shift	1
07/13/2024	1
Night Shift	1
08/12/2024	1
Night Shift	1
09/11/2024	1
Night Shift	1
09/12/2024	1
Night Shift	1
09/16/2024	1
Night Shift	1
11/11/2024	1

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Night Shift	1
12/17/2024	1
Night Shift	1
12/23/2024	2
Evening Shift	1
Night Shift	1
12/25/2024	2
Evening Shift	1
Night Shift	1
12/29/2024	1
Evening Shift	1
12/30/2024	1
Night Shift	1
01/29/2025	1
Night Shift	1
Grand Total	15

R6

DATE/SHIFT	VIOLATION COUNT
06/09/2024	1
Day Shift	1
06/25/2024	1
Day Shift	1
07/30/2024	1
Night Shift	1
08/14/2024	1
Night Shift	1
10/09/2024	1
Night Shift	1
11/11/2024	1
Night Shift	1
Grand Total	6

R7

DATE/SHIFT	VIOLATION COUNT
06/28/2024	1
Night Shift	1
07/15/2024	1
Night Shift	1
07/16/2024	1
Night Shift	1
10/19/2024	2
Evening Shift	1
Night Shift	1
10/20/2024	1
Night Shift	1
11/07/2024	1

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Night Shift	1
12/09/2024	1
Night Shift	1
12/25/2024	1
Evening Shift	1
12/29/2024	1
Night Shift	1
01/24/2025	1
Night Shift	1
01/25/2025	1
Night Shift	1
01/28/2025	1
Night Shift	1
01/29/2025	1
Night Shift	1
04/15/2025	3
Day Shift	1
Evening Shift	1
Night Shift	1
Grand Total	17

Office of Primary Care and Health Systems Management
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE