Provider Instructions for Referring Patients for Influenza/COVID-19 Viral Testing
At Elizabethtown Community Hospital, Elizabethtown and Ticonderoga Campuses

March 17, 2020

To help prevent the spread of influenza and/or Coronavirus (COVID-19) we have implemented a Drive-Through Screening process for patients who have been identified by a medical provider as needing influenza and/or Coronavirus testing. There will be no need for your patient to enter the hospital – our team will collect the swab while the patient is still in his/her vehicle. Hours of service are 2-5 PM daily.

To participate in this process, patients need to meet the following criteria:

- Patients have been medically screened by a licensed medical provider who can order testing
- Appropriate orders for the desired testing are implemented for the screened patient (similar to any other outpatient test)
- Order influenza testing along with COVID-19 testing.
  - Fax the orders & a demographic face sheet to:
    - Elizabethtown 518-873-3097
    - Ticonderoga 518-585-3875
  - Additional Fax to Essex County DOH at 518-873-3507 for all orders
  - When possible, also provide a copy of the order to the patient to bring to the screening area as well

When sending a patient for drive up testing please complete the following:

- Call 518-873-3048 for Elizabethtown or 518-585-3900 for Ticonderoga to notify the testing area that a patient is coming for the service
- Provide confirmation of the testing to be done on the call (influenza and/or COVID-19)
- Provide the patient with this same phone number 518-873-3048 for Elizabethtown or 518-585-3900 for Ticonderoga so that they have the number to contact us upon arrival.
- Instruct the patient to drive to the ECH or ECH-Ticonderoga Campus ambulance bay.
- The patient should not exit their vehicle. They should call the above number to notify staff of their arrival.
- The patient will be properly identified and the swabs will be taken through the car window.
- The patients will be notified that the test results will be sent to their provider